

Generali's Employee Benefits Programme

GenBRAVO

User Guide

(App version)



Retrieve your self-defined ID

Reset your password

Submit claims

Check benefits & coverage

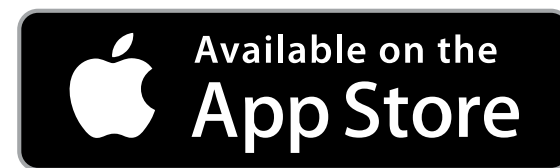
Book an online doctor consultation

Search for a network doctor

View & use medical card

Other

01 Download GenBRAVO on App Store / Google Play



Android

Apple



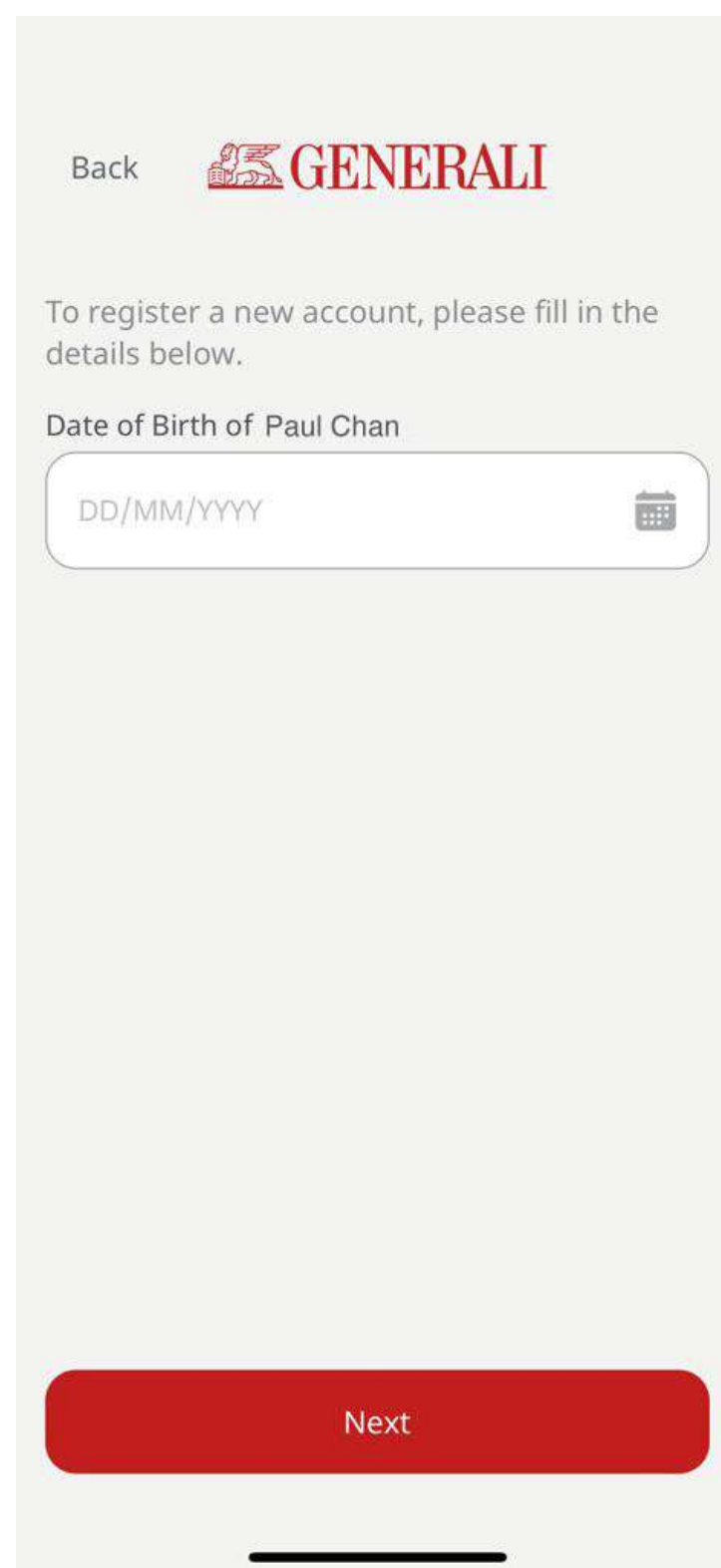
02 Follow the on-screen instructions to start the registration process

Supported mobile OS iOS 13 or higher, Android 8 or higher

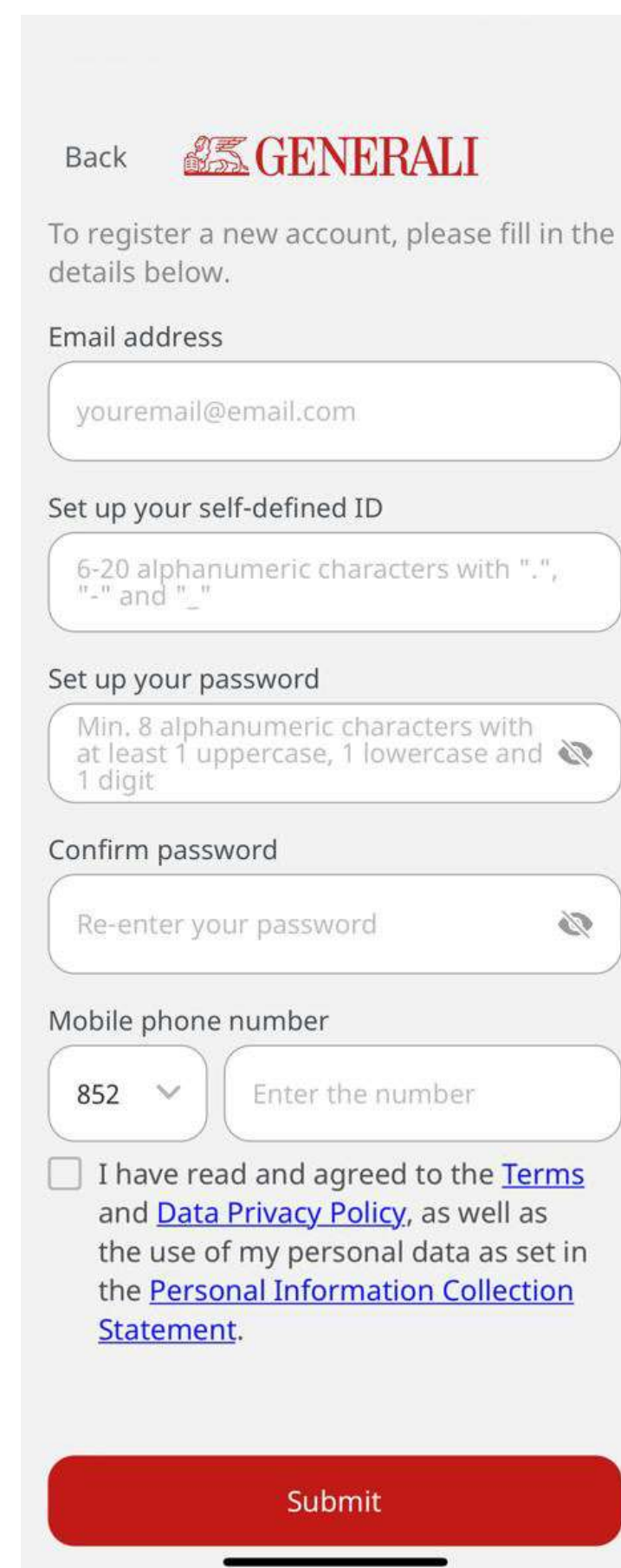
01 Click registration link from welcome email



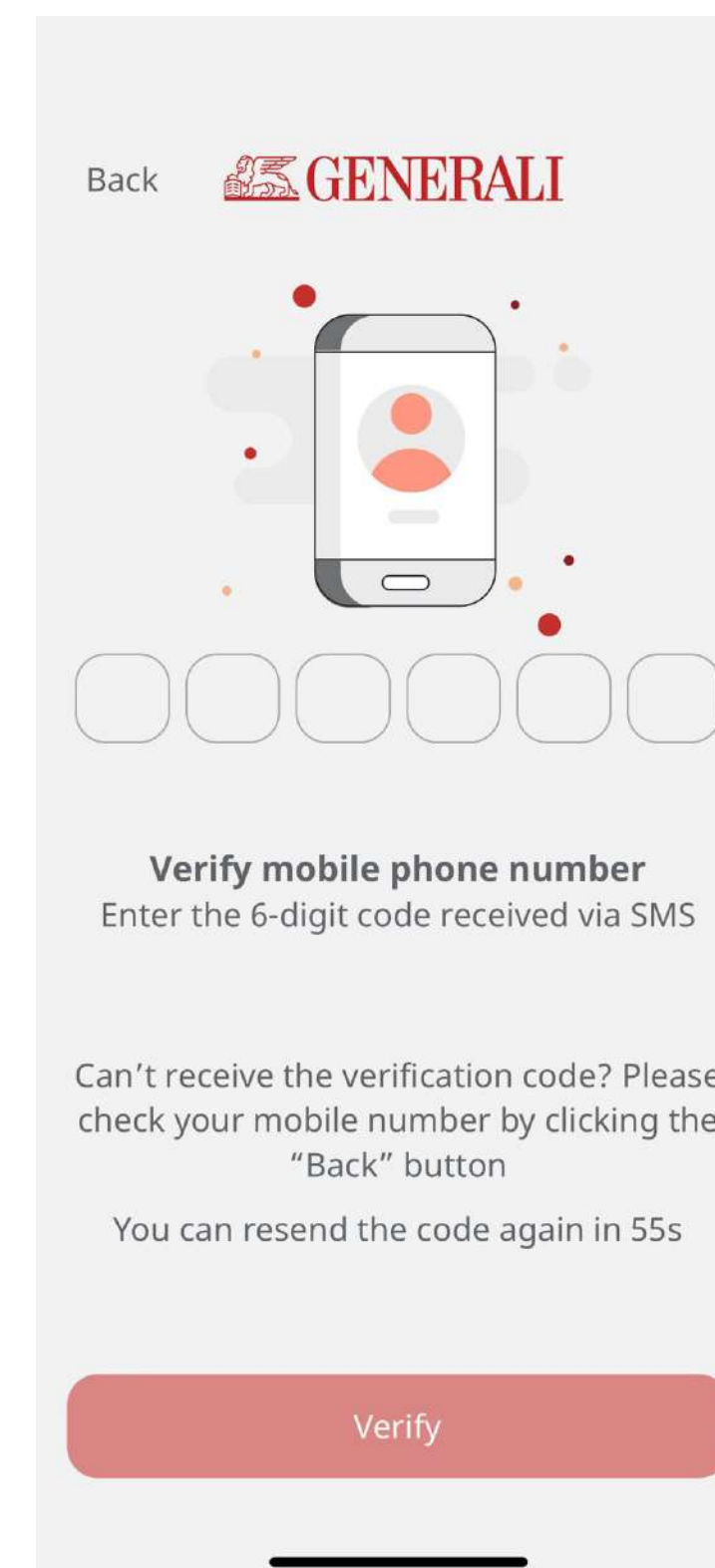
02 Enter your date of birth, then tap "Next"



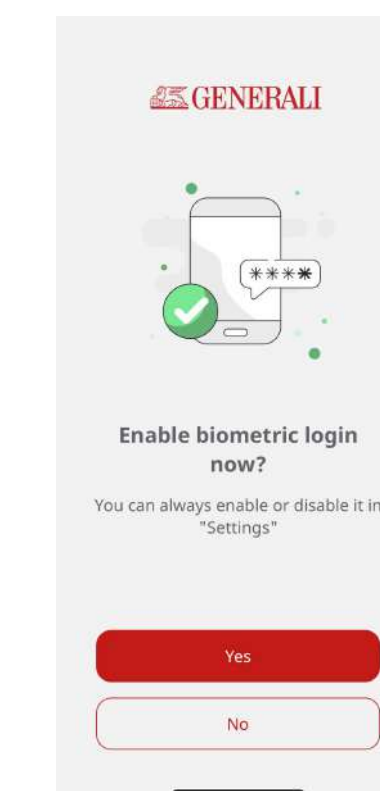
03 Enter the information required. Tap the checkbox to accept the terms and conditions, then tap "Submit"



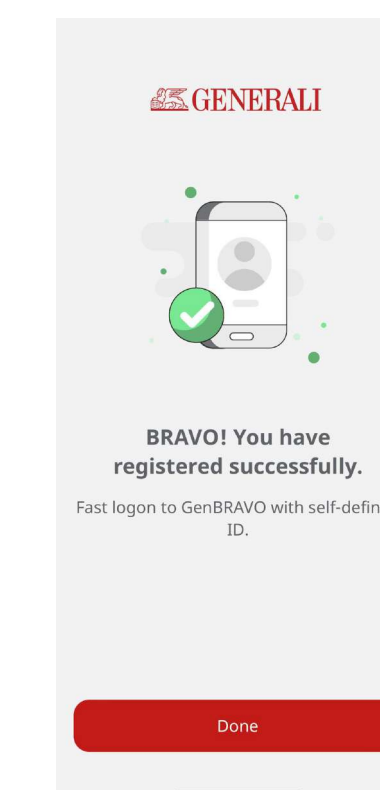
04 Enter the 6-digit code received via SMS for verification, then tap "Verify"



05 You can enable biometric login or skip this step



06 You have completed registration successfully!



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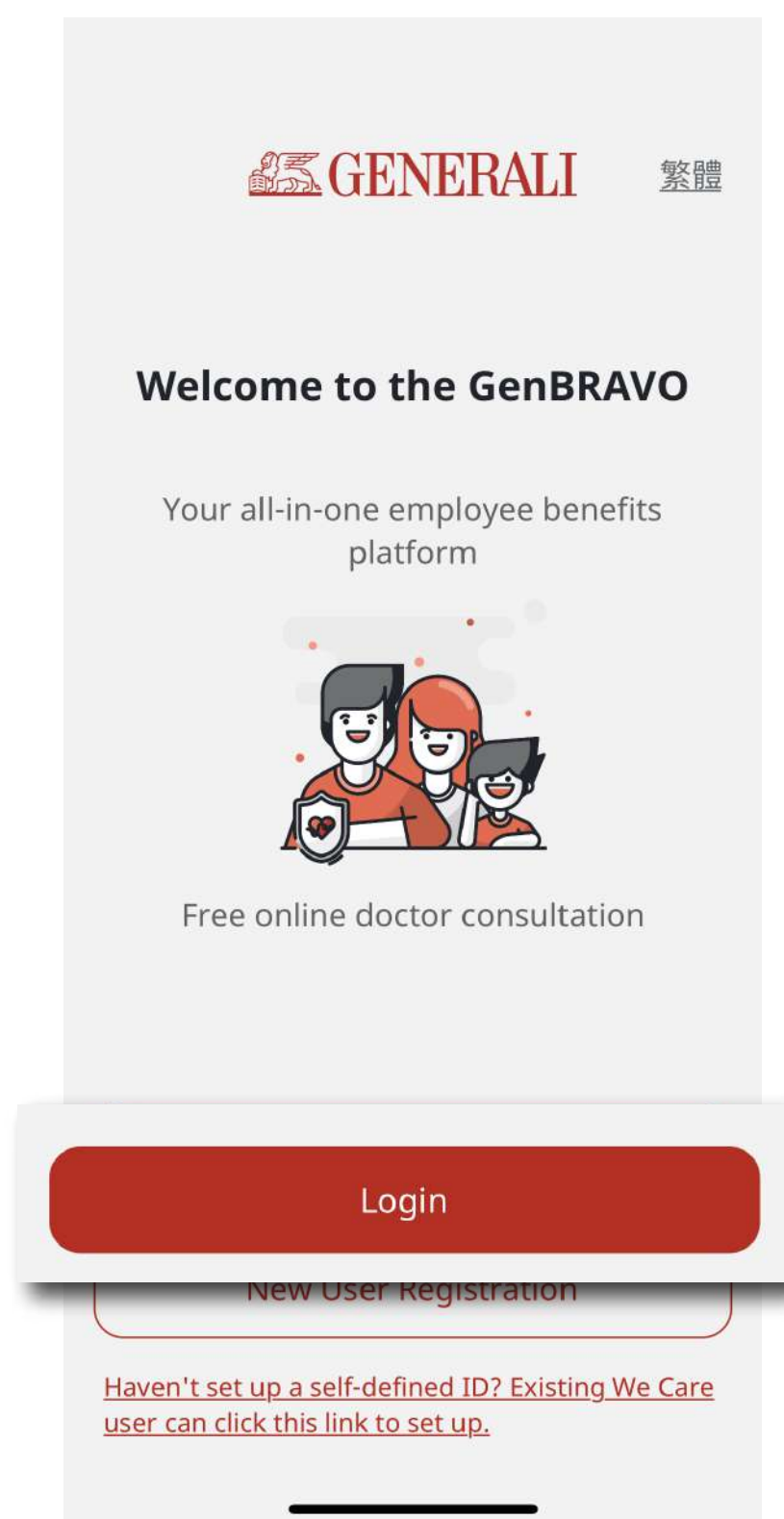
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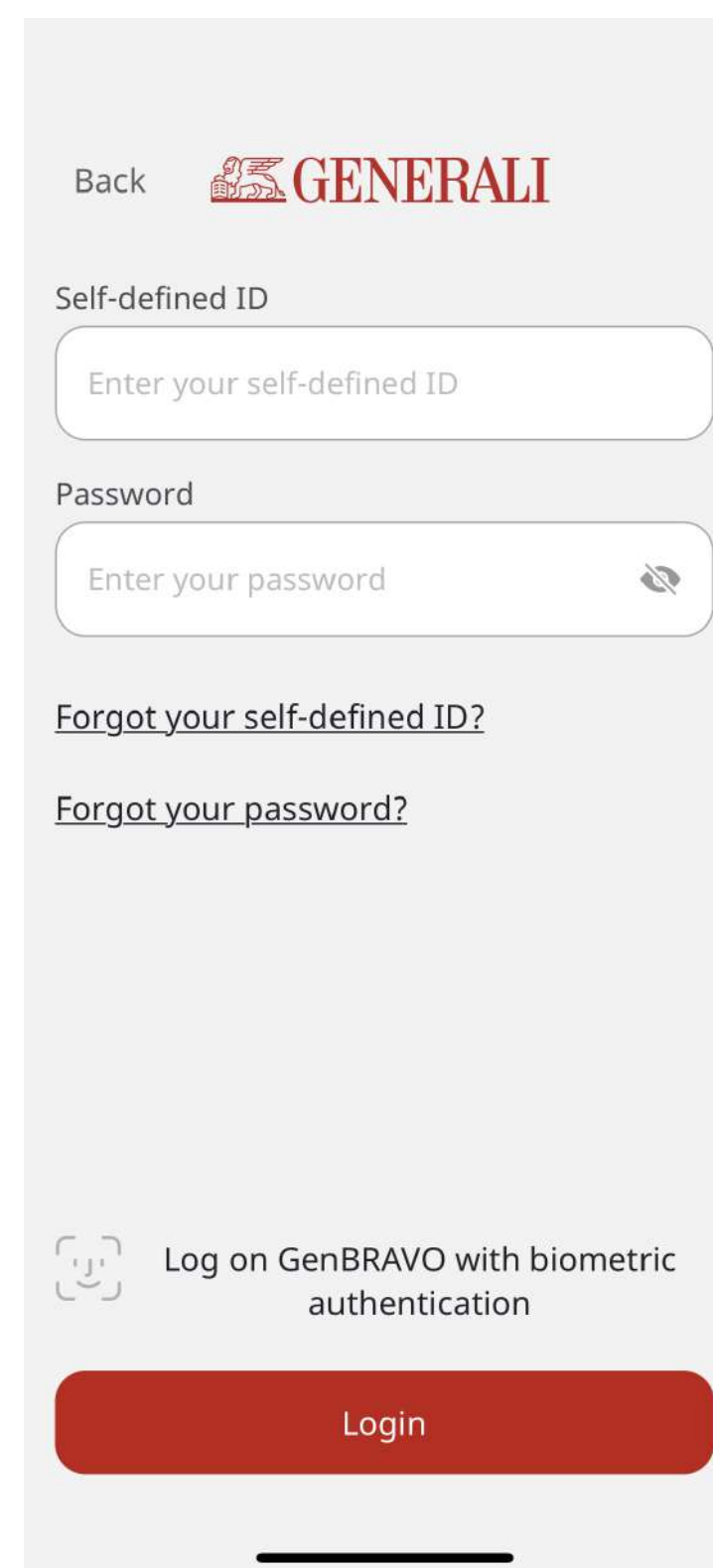
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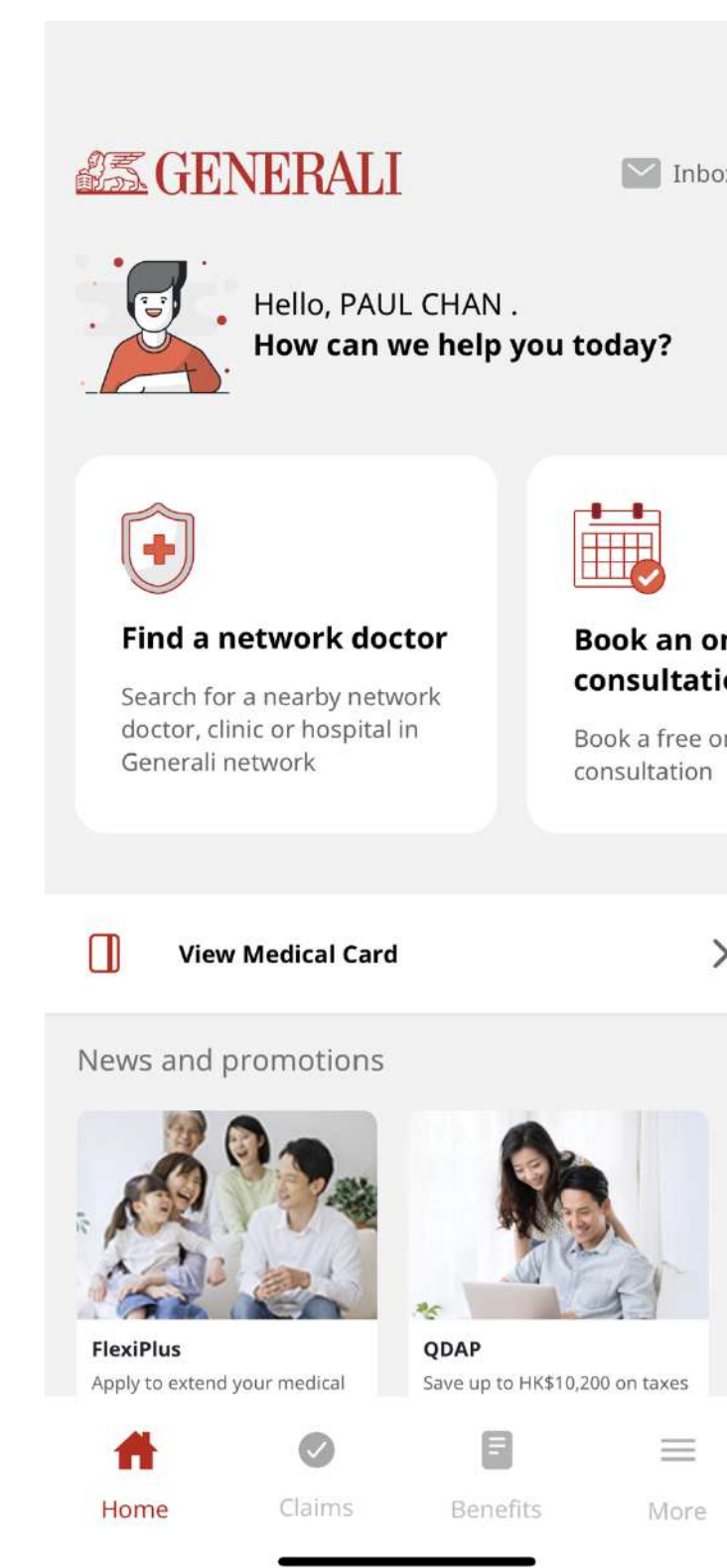
01 Tap "Login"



02 Enter your self-defined ID and password, then tap "Login" If you are not sure about your self-defined ID or password, please refer to P.9 and P.10



03 The home screen will be shown after successful login



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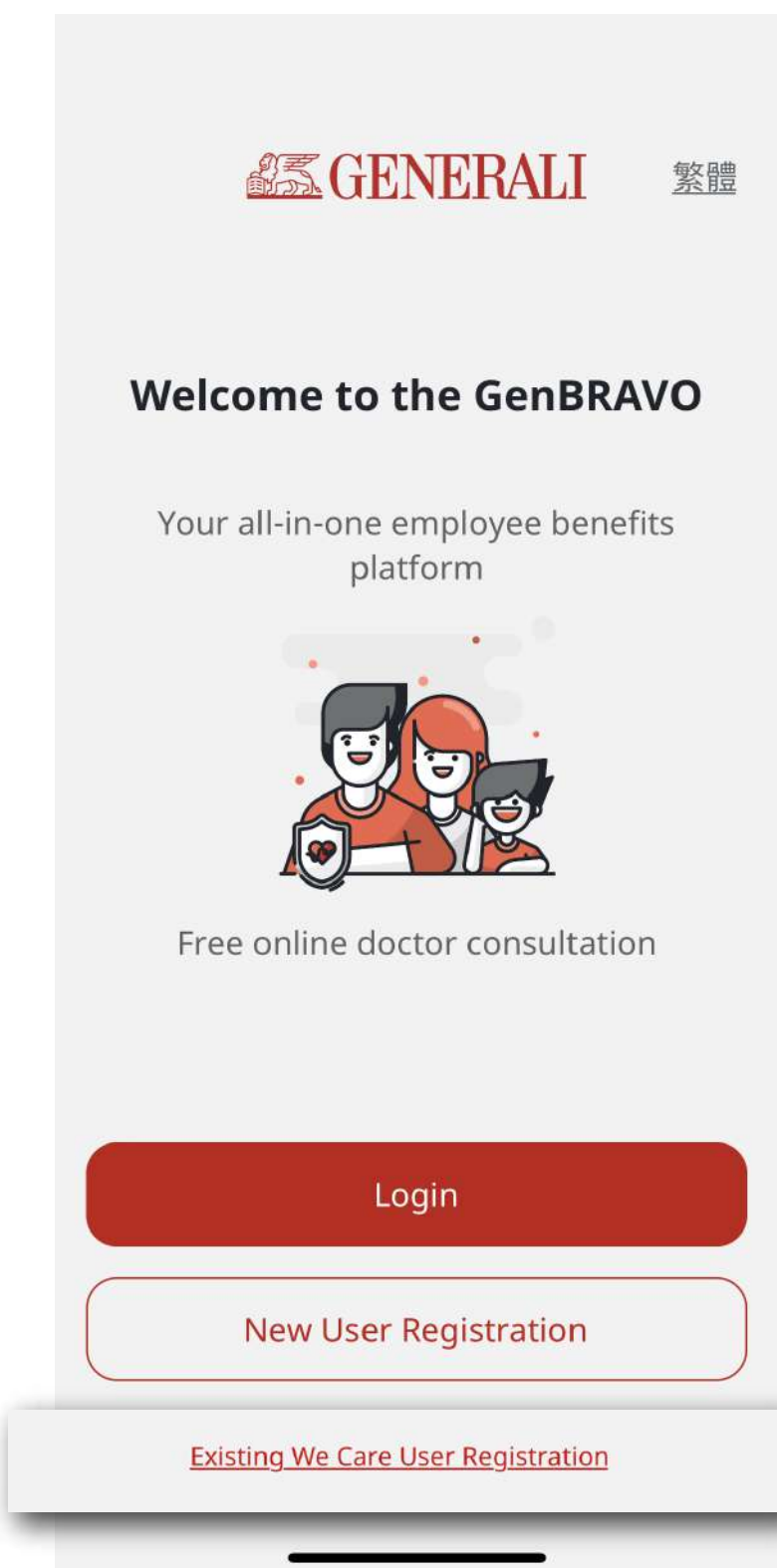
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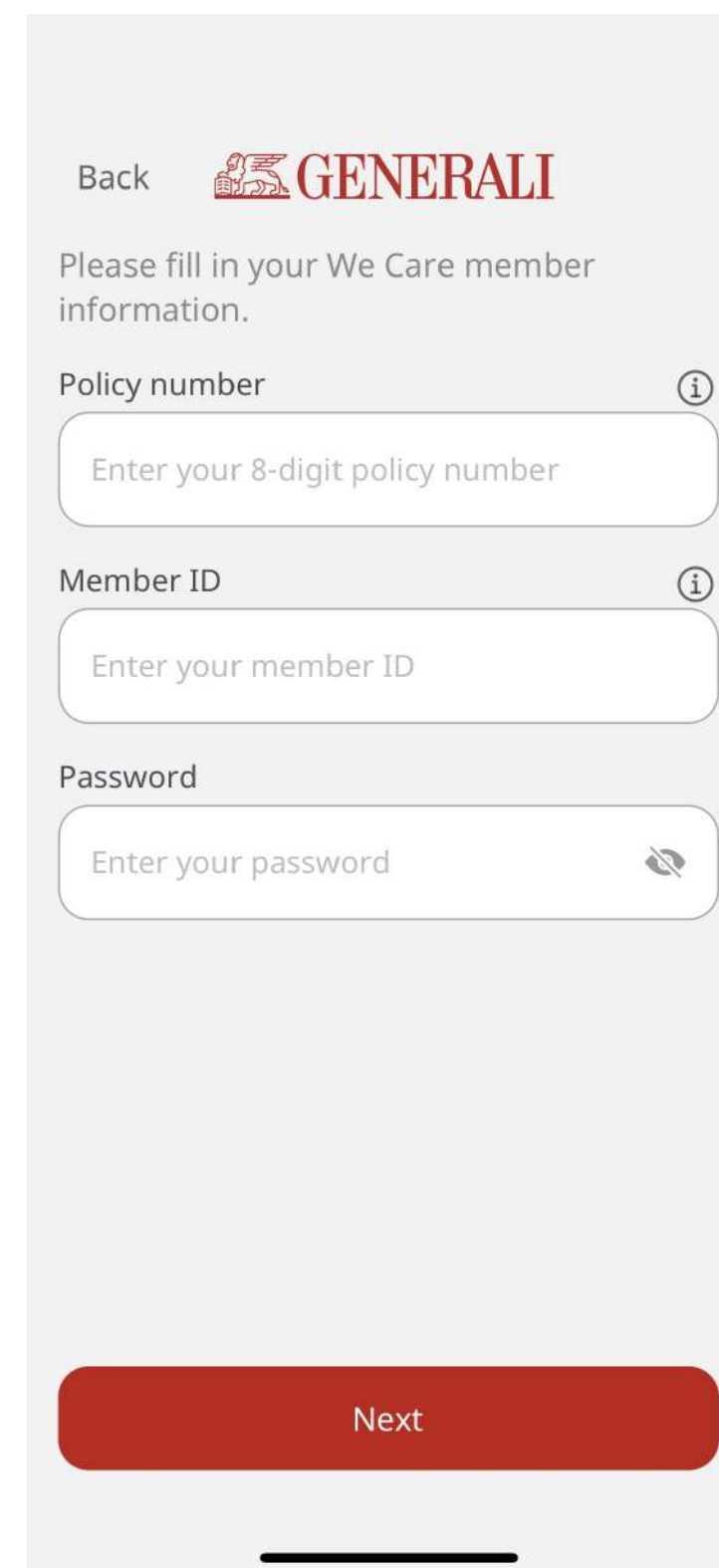
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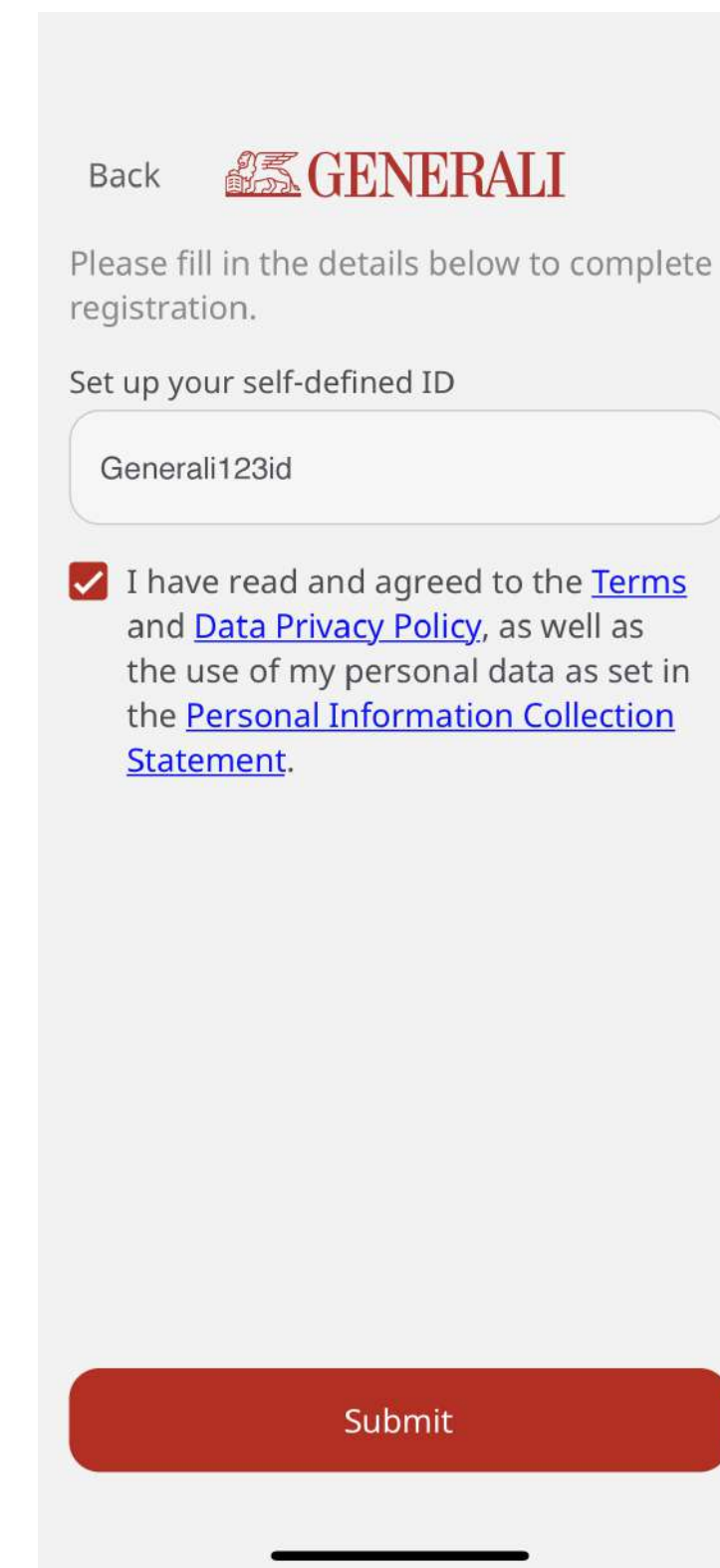
01 Tap the link at the bottom to set up your self-defined ID



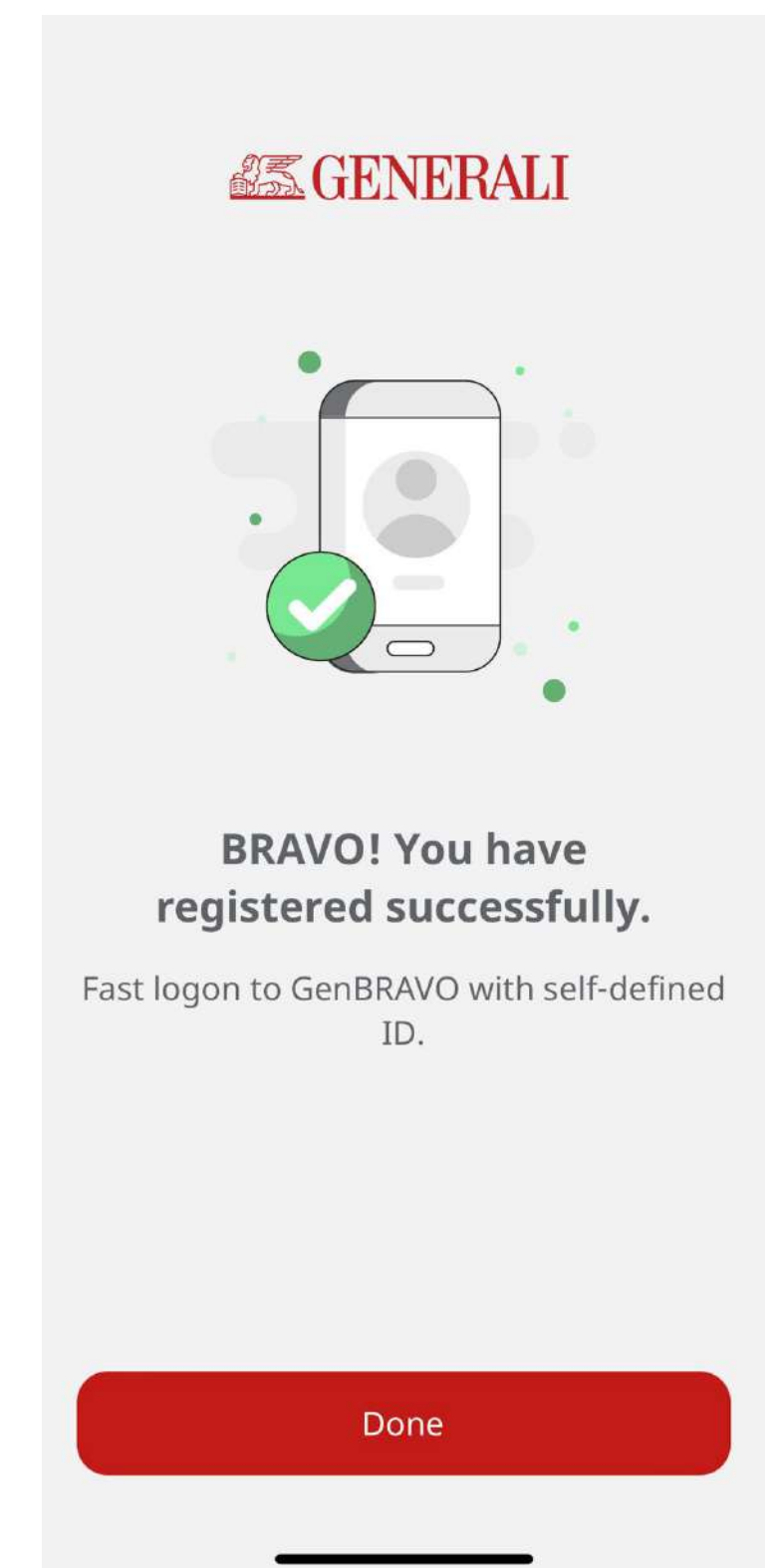
02 Enter your Generali policy number, member ID and password, then tap "Next"



03 Create your self-defined ID. Tap the checkbox to accept the terms and conditions, then tap "Submit"



04 You have completed registration successfully!



This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

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